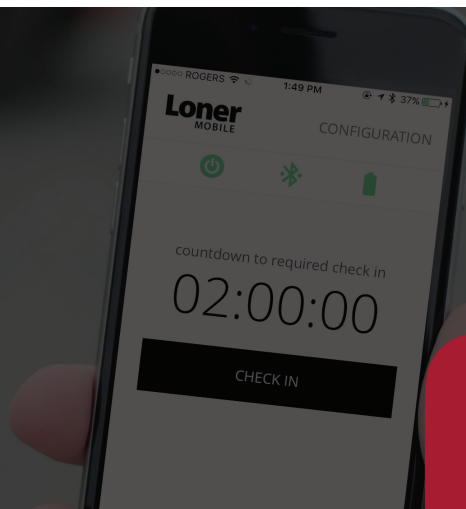**blacklinesafety**

DATA COLLECTION

Data collection is an important topic. People need to know what, how and when their information is being collected. This document will explain how Loner Mobile handles users' location information and what users can do to control when this data that is securely sent to the Blackline Safety Cloud.

WHAT DATA IS SENT

Team member name
Users can be anonymous. All our system needs to function is a unique identifier for each device. Employee IDs or descriptive usernames (Ex. Maintenance team 2) are commonly used in place of actual names.

NOTE: The user's actual name is required for a full monitoring experience.

Coordinates
Longitude and latitude coordinates are determined by the app using cellular towers or satellite positioning.

Time
All location data is time stamped according to the device's time zone and time settings.

HOW DATA IS SENT

WE RECEIVE DATA

LOCATION INFORMATION → Blackline Safety Cloud

Location information is always sent from the app to the Blackline Safety Cloud. The app always controls what information is sent to the cloud and when.

WE DON'T TAKE DATA

LOCATION INFORMATION → Blackline Safety Cloud

The Blackline Safety Cloud never takes location information. The only information it has is what the app sends it.

WHEN DATA IS SENT

Loner Mobile can send location information to the Blackline Safety Cloud automatically or manually. This is controlled by the Location Services feature.

NOTE: Location information is always sent when an alert is triggered.

AUTOMATIC

Location Service: ACTIVATED
When the location services feature is activated, the app automatically sends location information to the Blackline Safety Cloud every 60 minutes. This time period can be edited in the app's settings or in Blackline Live by the organization's assigned safety officer.

Example - 2 hours and 48 minutes
1. The User opens the Loner Mobile app and turns on monitoring. Location information is automatically sent.
2. 60 minutes later location information is automatically sent
3. 60 minutes later location information is automatically sent
4. 48 minutes later the user turns off monitoring. The app automatically sends the location information right before it stops monitoring.

Pros
- More location information is sent to the Blackline Safety Cloud allowing organizations to gain powerful insights
- The user does not have to remember to check in
- There is a lower chance of user error

Cons
- The user is not in control of when their location information is sent to the Blackline Safety Cloud

MANUAL

Location Service: DEACTIVATED
When the location service feature is deactivated, the only time the app will automatically send location information to the Blackline Safety Cloud is when it begins monitoring. After that, the user can manually send location information by taping the check-in button in the app. Organizations may choose to require users to check-in periodically by setting a check-in timer. A check-in timer can be applied and edited in Blackline Live by the organization's assigned safety officer.

Example - 2 hours and 48 minutes
1. The user opens the Loner Mobile app and turns on monitoring. Location information is automatically sent.
2. 2 hours and 48 minutes later the user taps the check-in button. Location information is sent. The user turns off monitoring.

Pros
- The user is in control of when their location information is sent to the Blackline Safety Cloud

Cons
- Less location information is sent to the Blackline Safety Cloud and limits the insights organizations can gain
- Users may forget to check-in before turning off monitoring
- There is a higher chance of user error

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